



Navigating Change

across the continuum of care



End-to-End HIM

When you think of health information management, what comes to mind? Coding and grouping? Chart management? Scanning? Release of information? Dictation? Transcription? All of the above? It's all about the information and addressing your specific business challenges.

At last, health care organizations can go to a single core vendor for all things HIM. From document creation, to imaging, through chart management and on to reporting requirements, 3M now focuses on delivering exceptional value to our customers through end-to-end HIM solutions.

By developing an electronic medical record, organizations can improve the flow of patient information and begin to realize substantial benefits across the continuum of care:

- Higher quality of care
- Reduced costs
- Increased efficiency
- Improved productivity
- Better communications
- Enhanced health care operations

With 3M, the health of your department, hospital, enterprise and information is in good hands. Trust the experts.



End-to-end HIM solutions

End-to-end expertise

Health Information Management (HIM)

At the core of 3M Health Information Systems is our HIM legacy. Long the health care industry standard for coding and grouping, 3M Health Information Systems has added leading capabilities to the solutions we offer our clients. With the SoftMed merger, 3M now offers a complete suite of solutions for health information management. From chart management to coding and abstracting, 3M products and services simplify the entire process from chart completion to data submission.

Core Capabilities:

- Coding and abstracting
- Grouping
- Deficiency tracking
- Correspondence
- Release of information
- Chart management
- Document management and viewing

Document Management and Imaging

The ability to easily and efficiently capture, store, retrieve, access and manage a patient's record in electronic format is essential for controlling health care costs, improving efficiencies and enhancing patient care. When these capabilities are seamlessly integrated into an electronic medical record (EMR), caregivers can easily and quickly access the correct patient information when they need it. 3M's Document Management and Imaging solutions empower health care organizations to increase the usability of their patient data while increasing efficiency, reducing risk exposure and enhancing overall patient care – all with a lower cost of ownership.

Core Capabilities:

- Scanning and imaging
- Document management and viewing
- Storage
- Electronic signature
- Disclosure tracking
- Workflow

Document Creation

With increasing deployment of on-line medical records, the pressure to improve patient safety, deliver high-quality care and provide fast medical transcription is at an all-time high. Our efficient Document Creation solutions can help an organization significantly reduce transcription costs and turnaround time, while integrating disparate systems and data across the enterprise.

Core Capabilities:

- Dictation
- Transcription
- Speech recognition
- Electronic signature
- Clinical templates
- Radiology document creation

Integration

3M builds systems that can talk to each other, as well as to third-party and legacy systems. Recognized for superior integration capabilities and expertise, 3M has the technologies to deliver health care solutions that work. Whether you are implementing a complex enterprise solution, driving a hospital-wide initiative or choosing a single departmental solution, you can feel comfortable that our solutions will integrate with your current technology investments.



Company Overview

3M Health Information Systems has been helping Canadian hospitals meet their reporting requirements for the last 20 years. We understand the intricacies and challenges involved. Built on nearly 25 years of experience delivering superior coding, grouping and abstracting products, 3M Health Information Systems provides solutions that can help enhance health care operations, improve patient care and achieve an electronic medical record (EMR).

3M Health Information Systems is part of 3M Health Care, one of the 3M company's six major business segments. 3M Health Care provides world-class innovative products and services to help health care professionals improve the practice, delivery and outcomes of patient care in medical, oral care, drug delivery and health information markets.

Expanding to Deliver Better Results

On December 15, 2006, 3M Health Information Systems merged with SoftMed Systems, creating a new organization that provides integrated core functionality for the collection, automation and analysis of electronic clinical data. From document creation, to imaging, through chart management, 3M now focuses on delivering exceptional value to its customers through end-to-end HIM solutions. As a result of the merger, health care organizations can go to a single core vendor for their end-to-end HIM and IT needs.

The merger also expands the 3M Health Information Systems business beyond its core of advanced coding and abstracting solutions to include document creation, management and imaging solutions, and a deep expertise in enterprise technology integration.

Health care enterprises face increasing pressure to control costs and enhance quality of care, and they need more efficient information management. 3M solutions enable hospitals to create an EMR using templates, dictation, speech recognition, electronic signature, document scanning and interfaces to other vendor products. The result? 3M clients experience increased efficiency, improved productivity and enhanced patient care.



Health Information Systems

3M Canada

Post Office Box 5757
London, Ontario N6A 4T1
Canada
1-888-364-3577
www.3M.com/CA/HIS

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Trust the Experts

3M Health Information Systems solves our clients' health care challenges with deep expertise across the following core solution areas:

Health Information
Management

Document Creation

Document Management
and Imaging

Case Management

Performance Improvement

Health Information Exchange

With the proven expertise of the focused expert in health care funding and performance management solutions – 3M Health Information Systems – on your side, you can feel confident you are working with a trusted partner. We look forward to solving your business problems and serving your health information system needs.

Installation, Training and Customer Support

3M Health Information Systems delivers Installation and Training Services to help our clients get the most out of their 3M investment. With the myriad of systems and technologies in any given health care facility today, any implementation of new technology can mean facing tough challenges. But, with 3M and our nearly quarter century of successful installations on your side, you can feel comfortable that your solution implementation will be as smooth as possible.

3M's software training provides live, highly interactive instruction through on-site and web-based sessions conducted by 3M training specialists. This training can help your employees come up to speed on using new 3M software and also provide refresher training on the latest software features later on.

Our customers consistently tell us that they know they can rely on our support services wherever and whenever they need them. We have trained HIM professionals at our Canadian support centres in Toronto and Montreal.

3M coding and classification products are also supported by the 3M Nosology Team of credentialed health care professionals who assist clients both in using 3M products and in resolving complex coding issues.

End-to-end results